



SAMOA SHIPPING CORPORATION LIMITED

ICT TECHNICAL SPECIFICATIONS AND REQUEST FOR QUOTATION (RFQ)

Replacement POS Computers and Ticketing Printers – Mulifanua and Salelologa Wharves

Reference	SSC-ICT-POS-RFQ-FY2026/27-v1.4
Issue date	19 October 2026 (issue on this date; revise if circulated later)
Quotation closing date/time	Seven (7) working days after actual issue, excluding weekends and Samoa public holidays; closing at 4:00 pm Samoa local time
Submission contact/email	SSC ICT Department — submit by replying to the official SSC ICT email that transmits this RFQ, with quotation attached
Status	FINAL — quotation request only, not a purchase order

1. Purpose and Scope

Samoa Shipping Corporation (SSC) invites suitably qualified suppliers to provide itemised quotations for replacement point-of-sale (POS) computers and passenger/vehicle ticket printers for its Mulifanua and Salelologa wharves. The equipment must support SSC's existing Ticketing System (TS) and associated workflows. This request does not constitute a purchase order or commitment to award.

2. Schedule of Equipment

Item	Description	Required quantity
A	Business-grade POS computer with Windows 11 Pro 64-bit	4 total: 2 Mulifanua; 2 Salelologa
B	New passenger ticket/receipt printer	2 total: 1 Mulifanua; 1 Salelologa
C	New vehicle ticket/receipt printer	2 total: 1 Mulifanua; 1 Salelologa
D	Necessary printer interface cables/adapters and installation accessories	Itemise as applicable
E	Barcode/QR scanners	NOT required for purchase; SSC has new spare scanners

3. Minimum Computer Specifications

Component	Minimum / preferred specification
Form factor	Business-grade All-in-One (preferred, not mandatory); small-form-factor desktop acceptable. Quote equivalent options separately where available.



Operating system	Genuine, activated Windows 11 Pro, 64-bit, with supported hardware and drivers
Processor	Current-generation business-class Intel Core i5 / Core Ultra 5 or AMD Ryzen 5 equivalent; identify exact model
Memory	16 GB RAM minimum; state upgrade options
Storage	512 GB NVMe SSD minimum
Display	For AIO: 21.5–24-inch Full HD; for desktop: include suitable Full HD monitor
Connectivity	Gigabit wired Ethernet, Wi-Fi 6 or newer, Bluetooth 5.x
Ports	At least 4 usable USB ports including USB-A for legacy peripherals; disclose USB-C, HDMI/DisplayPort and any serial-port availability
Security	TPM 2.0, UEFI Secure Boot, supported Windows 11 drivers and firmware
Accessories	Keyboard, mouse, power leads; identify any required adapters
Warranty	Three-year business warranty preferred; state local support and response arrangements
Power	Suitable for Samoa mains supply; specify surge protection/UPS as separately priced option

4. Passenger and Vehicle Printer Requirements

Suppliers shall propose NEW, commercially supported printers compatible with the SSC TS. The models below are reference points for existing workflows, NOT mandatory makes or exact replacement models. A newer equivalent may be quoted subject to demonstrated suitability.

Category	Existing model references (not order quantities)	Required supplier response
Passenger ticket / receipt printer	SAM4S GCUBE-102D; Epson TM-T20III (M267E); SENOR TP-100	State proposed make/model, printing method, paper width, cutter, interface, Windows 11 64-bit drivers, availability of consumables and warranty
Vehicle ticket / receipt printer	BIXOLON 275IIIC	State proposed make/model, print technology, media dimensions, interface (USB/Ethernet/serial as applicable), Windows 11 64-bit drivers, ribbon/consumable availability and warranty



Important: Ticket dimensions, print layouts, character sets, printer commands, connection interfaces and TS application compatibility must be verified before an award. Suppliers must not assume that a generic thermal printer is a suitable substitute for an impact/dot-matrix vehicle printer.

5. Compatibility, Installation and Acceptance

The supplier must disclose any prerequisites, limitations or additional costs for the proposed equipment to operate with SSC's TS, passenger and vehicle ticket formats, existing barcode/QR scanners, network environment and peripheral interfaces. SSC will coordinate access to TS technical details and sample output where available. A pre-award demonstration or compatibility test may be requested.

Where installation is offered, quote separately for delivery, setup, Windows activation, driver installation, printer configuration, testing and handover at each wharf. Final acceptance will require successful ticket printing, scanner input, network connectivity and TS workflow checks witnessed by SSC ICT and relevant operational staff. TS licensing or vendor integration charges, if any, must be identified rather than assumed included.

6. Supplier Quotation Schedule

Line item	Qty basis	Unit price SAT (excl. GST)	Extended price SAT (excl. GST)
Windows 11 Pro POS computer	4	_____	_____
Passenger printer – proposed model	2	_____	_____
Vehicle printer – proposed model	2	_____	_____
Cables/adapters	Itemised	_____	_____
Delivery to Mulifanua	Separate	_____	_____
Delivery to Salelologa	Separate	_____	_____
Installation/configuration/testing	Separate	_____	_____
Optional UPS/surge protection	Optional	_____	_____

Please show GST separately, total price inclusive of GST for confirmed quantities, any foreign-currency assumptions, delivery lead time, quote validity (preferably at least 30 days), warranty conditions, after-sales support, stock status and any exclusions.

7. Mandatory Supplier Submission Information

Provide: company details and contact person; itemised quotation; exact brands/models and datasheets; written compliance or exceptions against Sections 3–5; printer driver and consumable availability; warranty and local support terms; lead times; installation and freight costs; and details of any alternative or upgraded models.

8. Evaluation and Procurement Conditions

SSC may assess compliance, demonstrated TS compatibility, total cost of ownership, availability, warranty, after-sales service and delivery. Lowest price alone will not necessarily determine selection. SSC may seek clarifications, demonstrations, revised quotations or decline offers, subject to its applicable procurement procedures. No order is authorised by this RFQ.

9. Quotation Submission Instructions

Submit the quotation to the SSC ICT Department by replying to the official SSC ICT email used to distribute this RFQ, attaching a signed or company-authorised quotation and the requested technical information. Please use the subject "Quotation – SSC POS Replacement – Mulifanua & Salelologa".



Quotation period: seven (7) working days from the date this RFQ is emailed to suppliers, excluding weekends and applicable Samoa public holidays. Closing time: 4:00 pm Samoa local time on the seventh working day. The transmitting SSC ICT email will confirm the calendar closing date. Quotations received after the deadline may not be considered.

Required quantities: four (4) POS computers (two per wharf); two (2) passenger printers (one per wharf); two (2) vehicle printers (one per wharf). No barcode/QR scanner purchase is requested.

Technical enquiries: Principal Information Technology Officer (PITO), SSC ICT Department, via reply to the issuing email. SSC reserves the right to request clarification and to make no award. Final purchase remains subject to SSC procurement procedures and separate approval.